Thames Reach, in partnership with the Greater London Authority and Westminster City Council, wish to appoint a contractor to evaluate two new services for rough sleepers in London:

* + the Mayor’s Safe Connections service
  + Westminster City Council’s Rough Sleeper Assessment Centre.

The evaluations will assess their economic, social and wider impacts and recommend options for the future and areas for improvement.

**The evaluation**

The evaluations will include the production of a written report with options and costed recommendations. The successful bidder will need a sound knowledge of rough sleeping or a comparable area involving vulnerable groups, the delivery of relevant services, experience of social and economic impact assessments and a track record in undertaking service reviews.

The aims of the evaluations are to assess the performance and impacts of the Safe Connections and Assessment Centre services and to inform its delivery beyond the end of the initial two-year service period.

We aim for the main body of work for the evaluations to take place between May and July 2019.

**Scope of the evaluation**

* Performance of the service: To what extent have the services achieved their targets and how do they compare with similar services?
* Impact on other services: What has been the impact on other services, for example the capacity of other London outreach services to work with other clients?
* Have the services contributed to the reduction in rough sleeping in London? Where is the system failing to provide suitable accommodation options?
* Does this service present good value for money?

Findings and recommendations should be set out in two separate reports of publishable standard – one for each service.

**Submission of proposals**

The deadline for the submission of proposals is midnight on the 15th April 2018.

The submission, which should be no longer than ten pages, must include the following:

* a proposal of your approach to the work to be undertaken, in particular the methods you propose to use to meet the aims of the evaluation
* a detailed project plan,
* the names, experience and grades of all the consultants who will work on the project, their individual responsibilities, their daily rate and a single named lead contact
* a completed pricing schedule
* evidence of:
  + an understanding of the aims and requirements of the evaluation
  + a track record of relevant previous experience of evaluating comparable services and analysing evidence relevant to this work, and making well-argued and practicable recommendations
  + experience of undertaking economic and social impact assessments
  + experience of producing written reports of publishable standard
  + up to date knowledge of policy and service delivery issues in relation to rough sleeping
  + an understanding of equalities issues
  + names and contact details of two referees.

For a full specification, please email [Catherine.Parsons@thamesreach.org.uk](mailto:Catherine.Parsons@thamesreach.org.uk).